



GIVERICHMOND.ORG



Nonprofit portrait provided by The Community Foundation Serving Richmond & Central Virginia

## Safe Harbor



### General Information

#### Contact Information

**Nonprofit**

Safe Harbor

**Address**

P.O. Box 17996  
Richmond, VA 23226

**Phone**

804 249-9470

**Fax**

804 249-9472

**Web Site**

[www.safeharborshelter.com](http://www.safeharborshelter.com)

**Facebook**

[facebook.com/SafeHarborRVA](https://facebook.com/SafeHarborRVA)

**Twitter**

@SafeHarbor\_RVA

#### At A Glance

**Year of Incorporation**

1998

**Organization's type of tax exempt status**

Public Supported Charity

# Statements & Search Criteria

## **Mission**

Safe Harbor provides the support that survivors of sexual and domestic violence need to overcome their crisis and to transform their lives.

pasting

Safe Harbor provides the support that survivors of sexual and domestic violence need to overcome their crisis and to transform their lives.

## **Background**

Distressed because there were not enough safe-house beds for patients victimized by domestic violence, an ER nurse from St. Mary's Hospital founded Safe Harbor in 1998. She sought the assistance of the Mission department at Bon Secours Richmond Health System, and a coalition of partners was established with Bon Secours, Commonwealth Catholic Charities, Henrico County, the VCU Sexual Assault Program, and the YWCA. Safe Harbor's domestic violence shelter opened its doors in April 2000. Since that time, Safe Harbor has expanded our programs and services to include the following: a 24-hour emergency hotline, community counseling program for adults and children (in English and Spanish), women's support groups in both English and Spanish, transitional housing, a comprehensive community education program, a bi-lingual court advocacy program in Henrico County, and a regional hospital accompaniment program with Bon Secours and MCV hospitals for survivors of sexual and domestic violence.

All of Safe Harbor's services are free of charge and open to any survivor of sexual and domestic violence. Safe Harbor's primary service area is Henrico County, where no other community-based sexual or domestic violence services exist.

## **Impact**

Safe Harbor could not deliver our mission without the support of our community partners. We recognize the importance of collaboration. Our relationships with many various groups allowed us to expand our efforts to serve various populations.

- A partnership with Lakeside United Methodist Church, and the use of a home they own, has allowed Safe Harbor to provide transitional housing. This opportunity expanded our available bed count for families escaping violence.
- With our sister agencies, the YWCA of Richmond and Hanover Safe Place, we continue to provide hospital accompaniment to 11 area hospitals across the greater Richmond region. This unique collaborative provides survivors of sexual and domestic abuse accompaniment and follow up services at the most critical time.
- Human trafficking is a growing concern in our region. Recognizing that we needed to expand services to these victims, Safe Harbor entered into a partnership with Gray Haven, a local non-profit specializing in trafficking issues, and Commonwealth Catholic Charities. Our three agencies combined can now provide intensive case management services, trauma-informed therapy, and offender education.
- Domestic violence immigration cases have been on the rise. Safe Harbor's partnership with Virginia Poverty Law Center supports immigrant survivors by combining advocacy with specialized legal services.
- Intimate partner violence on college campuses is making headlines. Safe Harbor entered in agreements with the University of Richmond and Virginia Commonwealth University to bring intervention and prevention strategies designed specifically for campus students and faculty.
- The need for services to the LGBTQ community has always been on Safe Harbor's radar, so it was natural to accept an opportunity to partner with the Virginia Anti-Violence Project on a federal grant to provide services to this under-served population. The Richmond Area Partnership (RAP) was created to increase safety and services for the LGBTQ community.

**Needs**

Our most pressing needs:

- 1) Funding support to continue to provide comprehensive services to survivors of sexual and domestic violence in Henrico County.
- 2) Volunteers who are eager to serve survivors in the shelter, in the emergency room, and in the courtroom.

## Areas Of Service

**Areas Served****Areas**

---

Henrico County

While Henrico County is Safe Harbor's primary service area, we are proud to collaborate with our community partners to serve the entire greater Richmond region.

## Service Categories

Family Violence Shelters and Services

Sexual Assault Services

Spouse Abuse Prevention

# Programs

## Programs

### 24-hr. Confidential Crisis Hotline

<b>Description</b>	"You actually heard me. Thank you." survivor accessing hotline service  Safe Harbor operates a sexual and domestic violence hotline 365 days a year, 24 hours a day which supports those calling with safety planning, crisis intervention, legal resources, counseling, and community referrals.
<b>Budget</b>	\$0.00
<b>Strategy</b>	Yes
<b>Long term Success</b>	Ideally, we will be a community leader in ending sexual and domestic violence and promoting healthy relationships.  In our first ten years, we have answered over 11,000 hotline calls.
<b>Short Term Success</b>	By the end of any hotline call, the caller will have increased knowledge of safety planning and additional resources. Hotline callers receive immediate assistance and support.  In FY 10, we answered 1,295 hotline calls.

## Emergency Shelter

### **Description**

"I can actually think here. I don't have to be afraid anymore." house resident

The shelter is available for women and children fleeing domestic or sexual violence at an undisclosed location in Henrico County. Residents develop goals during their stay and work with their case manager to meet these. They receive support and information from staff, volunteers and other residents. Emergency shelter is also available for men who may be experiencing domestic violence and are in danger.

Recently, Safe Harbor added a transitional housing program that provides twelve months of affordable housing to eligible clients leaving the emergency shelter. This allows survivors additional time to meet their goals and further strengthen their financial standing. This has been shown to help stabilize the lives of survivors and help survivors attain sustainable, permanent housing.

### **Budget**

\$203,884.00

### **Strategy**

Yes

### **Long term Success**

Ideally, we will be a community leader in ending sexual and domestic violence and promoting healthy relationships.

In our first ten years, we have provided over 25,000 nights of shelter to over 1,100 persons.

### **Short Term Success**

We measure success in the percentage of our sheltered families that leave our program with options for housing, employment, education, and treatment. Additionally, those who reside at Safe Harbor have a safe place to live -- some for the very first time in their lives. The impact of this is difficult to measure but impossible to deny.

In FY10, we provided 3,022 nights of shelter to 76 clients.

## Community Counseling and Court Advocacy

<b>Description</b>	<p>"I don't know how I could have done this without you. Thank you." survivor accessing support through Court Advocacy program</p> <p>Supportive counseling is available in individual and group settings, allowing adult survivors of sexual and domestic violence to work through the abuse they have experienced, empowering them to make future choices that are safe and healthy.</p> <p>Safe Harbor also provides assistance to victims seeking protective orders in the Henrico County court system. Advocates provide information about the legal process and accompany victims to court.</p> <p>Safe Harbor also partners with YWCA and Hanover Safe Place in a program called RHART (Regional Hospital Accompaniment Response Team) to support survivors of sexual and domestic violence in local emergency departments. Advocates respond 24-hours a day to provide support and information to those in critical need.</p>
<b>Budget</b>	\$223,209.00
<b>Strategy</b>	Yes
<b>Long term Success</b>	<p>Ideally, we will be a community leader in ending sexual and domestic violence and promoting healthy relationships.</p> <p>In our first ten years, we provided counseling to over 1,100 survivors.</p>
<b>Short Term Success</b>	<p>Every counseling client receives support, information, and community referrals. Survivors accessing support through community counseling, court advocacy and RHART receive immediate assistance from a highly trained advocate who is able to listen and help that survivor chose what is best for him or her.</p> <p>In FY10, we provided services to 636 clients.</p>

## Children's Counseling Program

<b>Description</b>	<p>"This is what I need mom. Do you hear me?" child in our services</p> <p>Children in the emergency shelter and the community can receive individual counseling, support group and case management services to help them work through the family violence they have experienced. Parenting sessions are also available as part of the work with the family. The program also includes intensive case management services, allowing the children's counselor to coordinate with the school system and other social service agencies to help the child heal from abuse and function to the best of his or her ability.</p>
<b>Budget</b>	\$49,431.00
<b>Strategy</b>	Yes
<b>Long term Success</b>	<p>Ideally, we will be a community leader in ending sexual and domestic violence and promoting healthy relationships.</p> <p>In our first ten years, we provided services to over 750 children in the shelter and the community.</p>
<b>Short Term Success</b>	<p>Each child receives support and increases their understanding of safety planning and available resources. Children and youth who receive support from Safe Harbor learn about sexual and domestic violence, they learn how to be as safe as they can and they learn they are valuable and important.</p> <p>In FY10, we provided services to 109 children in shelter and the community.</p>

## Education and Violence Prevention Presentations

<b>Description</b>	<p>"This training changed my life. I think everyone should be required to take it!" Volunteer Training participant</p> <p>Customized education presentations are available to any community organization, corporation or professional group. Presentation topics include: sexual and domestic violence, recognizing signs of domestic violence in the workplace, and specialized law enforcement and medical professional training. In addition, programs for children, teens and young adults that include bullying, healthy relationships and dating violence are also available.</p>
<b>Budget</b>	\$125,174.00
<b>Strategy</b>	Yes
<b>Long term Success</b>	<p>Ideally, we will be a community leader in ending sexual and domestic violence and promoting healthy relationships.</p> <p>In our first ten years, we have provided educational presentations to over 18,000 local residents.</p>
<b>Short Term Success</b>	<p>Every recipient of our educational programming increases their knowledge of sexual and domestic violence, safety planning, and community resources. We firmly believe training participants create a significant ripple effect in our community sharing information about Safe Harbor, the issues of sexual and domestic violence and promoting healthy relationships.</p> <p>In FY10, we conducted presentations to 1,452 participants.</p>



# Board & Governance

## Board Chair

<b>Board Chair</b>	Ms. Karen Cole
<b>Company Affiliation</b>	Assura, Inc.
<b>Term</b>	July 2016 to June 2018
<b>Email</b>	karen.cole@assuraconsulting.com

## Board Members

<b>Name</b>	<b>Affiliation</b>	<b>Status</b>
Mr. Jamie Alexander	Redmond Asset Management, LLC	Voting
Ms. Diane Cafritz	CarMax Auto Superstors	Voting
Ms. Karen Cole	Assura, Inc.	Voting
Mr. Charles Dyson	ROSMY	Voting
Mr. Jeffrey Fielo	CarMax	Voting
Ms. Gail Harris	United Way of Greater Richmond & Petersburg	Voting
Ms. Mary Catharine Ginn Kolbert	Bon Secours Health System	Voting
Ms. Elizabeth Littlefield	J. Sargeant Reynolds Community College	Voting
Ms. Ashley Lumpkin	Anthem, Inc.	Voting
Mr. Brendan Paget	Allianz Global Assistance	Voting
Ms. Sharon Taylor	Goodwill	Voting
Ms. Mindy Telliard	DuPont	Voting
Ms. Brooke Tudeen	Martin Agency	Voting
Ms. Jennifer Winn	Royall & Company	Voting
Ms. Laura Wooten	Fortis Group	Voting
Ms. Mary Kate Zekert	Bowen, Ten, Cardani, PC	Voting

## Board Demographics - Ethnicity

<b>African American/Black</b>	1
<b>Asian American/Pacific Islander</b>	0
<b>Caucasian</b>	15
<b>Hispanic/Latino</b>	0
<b>Native American/American Indian</b>	0

## Board Demographics - Gender

<b>Male</b>	2
<b>Female</b>	14
<b>Unspecified</b>	0

## Governance

<b>Board Term Lengths</b>	3
<b>Board Term Limits</b>	2
<b>Board Meeting Attendance %</b>	82
<b>Written Conflict of Interest Policy?</b>	Yes
<b>Percentage Making Monetary Contributions</b>	100
<b>Percentage Making In-Kind Contributions</b>	60
<b>Number of Full Board Meetings Annually</b>	6

## Standing Committees

Finance

Executive

Personnel

Board Governance

Development / Fund Development / Fund Raising / Grant Writing / Major Gifts

Marketing

# Management

## Executive Director/CEO

<b>Executive Director</b>	Mrs. Cathy Easter
<b>Term Start</b>	Dec 2014
<b>Email</b>	cathy@safeharborshelter.com
<b>Experience</b>	

## Staff

<b>Full Time Staff</b>	9
<b>Part Time Staff</b>	5
<b>Volunteers</b>	130
<b>Contractors</b>	0
<b>Retention Rate</b>	100

## Plans

<b>Organization has a Fundraising Plan?</b>	Yes
<b>Organization has a Strategic Plan?</b>	Yes
<b>Years Strategic Plan Considers</b>	3
<b>Date Strategic Plan Adopted</b>	May 2012
<b>Nondiscrimination Policy</b>	Yes
<b>Whistleblower Policy</b>	Yes
<b>Directors and Officers Insurance Policy</b>	Yes

## Awards

### Awards

<b>Award/Recognition</b>	<b>Organization</b>	<b>Year</b>
FLITE	First Lady of Virginia	2010
Purple Ribbon Award	Virginia Sexual and Domestic Violence Action Alliance	2011
Nexus Award	Virginia Sexual and Domestic Violence Action Alliance	2011
Community Collaboration	Richmond History Makers	2011

# Financials

## Fiscal Year

	July
<b>Fiscal Year</b>	2017
<b>Projected Revenue</b>	\$886,315.00
<b>Projected Expenses</b>	\$884,004.00
<b>Endowment Value</b>	655905
<b>Percentage (if selected)</b>	0%

## Form 990s

[Form 990](#)  
[Form 990](#)  
[Form 990](#)  
[Form 990](#)  
[Form 990](#)  
[Form 990](#)  
[Form 990](#)

## Detailed Financials

### Revenue and Expenses

<b>Fiscal Year</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
<b>Total Revenue</b>	\$861,416	\$900,325	\$801,440
<b>Total Expenses</b>	\$827,244	\$834,429	\$688,175

### Revenue Sources

<b>Fiscal Year</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
<b>Foundation and Corporation Contributions</b>	\$277,200	\$464,439	--
<b>Government Contributions</b>	\$296,882	\$0	\$238,575
<b>Federal</b>	--	--	--
<b>State</b>	--	--	--
<b>Local</b>	--	--	--
<b>Unspecified</b>	\$296,882	--	\$238,575
<b>Individual Contributions</b>	\$84,101	\$158,778	\$479,573
<b>Indirect Public Support</b>	\$11,125	--	\$12,899
<b>Earned Revenue</b>	\$11,370	--	\$12,190
<b>Investment Income, Net of Losses</b>	\$22,916	\$100,814	\$32,118
<b>Membership Dues</b>	--	--	--
<b>Special Events</b>	\$61,794	\$59,330	\$23,305
<b>Revenue In-Kind</b>	\$93,665	\$98,675	--
<b>Other</b>	\$2,363	\$18,289	\$2,780

### Expense Allocation

Fiscal Year	2015	2014	2013
Program Expense	\$646,014	\$653,115	\$548,533
Administration Expense	\$93,718	\$97,256	\$73,318
Fundraising Expense	\$87,512	\$84,058	\$66,324
Payments to Affiliates	--	--	--
Total Revenue/Total Expenses	1.04	1.08	1.16
Program Expense/Total Expenses	78%	78%	80%
Fundraising Expense/Contributed Revenue	12%	12%	9%

### Assets and Liabilities

Fiscal Year	2015	2014	2013
Total Assets	\$1,236,313	\$1,184,104	\$1,104,705
Current Assets	\$1,225,347	\$1,178,895	\$511,198
Long-Term Liabilities	\$0	--	--
Current Liabilities	\$50,926	\$32,889	\$19,107
Total Net Assets	\$1,185,387	\$1,151,215	\$1,085,598

### Short Term Solvency

Fiscal Year	2015	2014	2013
Current Ratio: Current Assets/Current Liabilities	24.06	35.84	26.75

### Long Term Solvency

Fiscal Year	2015	2014	2013
Long-Term Liabilities/Total Assets	0%	0%	0%

### Top Funding Sources

Fiscal Year	2015	2014	2013
Top Funding Source & Dollar Amount	--	--	--
Second Highest Funding Source & Dollar Amount	--	--	--
Third Highest Funding Source & Dollar Amount	--	--	--

### Capital Campaign

Currently in a Capital Campaign?	No
Goal	0
Capital Campaign Anticipated in Next 5 Years?	No

### State Charitable Solicitations Permit

Permit?	Yes Nov 2016
Registration	No 0



The Community Foundation Serving Richmond & Central Virginia  
 7501 Boulders View Drive, Richmond VA 23225  
 804-330-7400

